
Data Protection and Privacy Policy

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This Privacy Policy ("**Privacy Policy**") provides you with the information regarding the processing of Your personal data carried out by **TEQBALL INTERNATIONAL Ltd.** (registered seat: 16/17 College Green, Dublin 2, D02 V078, Ireland; e-mail: info@teqball.com ("**Controller**", "**We**" or "**Us**") via the teqball.com website ("**Website**") and the webshop ("**Webshop**") provided by Us.

Data Protection Officer: Gergely Murányi, tel.: +352-26-11-18-1, e-mail: dpo@teqball.com

Definitions used in this Policy

In this section you can find the definitions for the purpose of this Privacy Policy.

Personal Data: means any information relating to you through which We can identify you directly or indirectly; it means in particular Your name, identification number, location data, online identifier or one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of Yours;

Data Processing: means any operation or set of operations which is performed on Personal Data or on sets of Personal Data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction;

You: means any user of the website whose data is processed by Us.

Service(s): means all the services described in the Controller's Terms of Use <https://www.teqball.com/data-protection-and-privacy-policy>

Data Processor: means a natural or legal person, public authority, agency or other body which processes Personal Data on behalf of Us.

I. Data Processing Principles

- a) We process Your Personal Data in compliance with all the relevant laws, fairly and in a transparent manner.
- b) We process Your Personal Data only for specified and legitimate purposes as described in this Privacy Policy.
- c) We do not process Your Personal Data which is not adequate, relevant or necessary for the purposes set out in this Privacy Policy.
- d) We do our best to keep Your Personal Data accurate and up to date. We take every reasonable step to ensure that inaccurate Personal Data is erased or rectified without delay.
- e) We keep Your Personal Data in a form which enables Us to identify You for no longer than needed, for the purposes for which Your Personal Data is processed.
- f) We process Your Personal Data in a manner that ensures appropriate security, including protection against unauthorised or unlawful processing and against accidental loss, destruction or damage.

II. Why, and how are We processing Your Personal Data?

In most cases, We are processing Your Personal Data in order to provide You with our Services. However, other purposes may apply (e.g., to fulfil our statutory obligations). Please find detailed information on the purpose and other relevant circumstances of processing categorised by the purposes below.

We will always process Your Personal data in compliance with the highest European standards on data protection. We provide an adequate level of protection to Your Personal Data by E.U. standards. We do not transfer Your Personal Data outside the European Economic Area.

Please note, that in the event of any inquiries coming from state, administrative or investigative authorities, We may be obliged to provide these authorities with Your Personal Data if they request Us to do so.

We do not carry out any automated decision-making or profiling activities while processing Your Personal Data, unless directly stated otherwise in our information provided to You.

a. Registration on the website

The purpose of processing Your Personal Data: Registration on the Website in order to use the Services(s).

The legal basis for the processing: Your consent.

The categories of personal data concerned: Data provided by you, in the course of the registration, database ID generated by Us to store Your data.

The period for which the personal data will be stored: This data will be deleted 30 days following the deletion of Your profile.

The recipients of the Personal Data:

Name	Details	Category
Webfejlesztő cég	May have access to your personal data in order to provide IT services in relation to the webshop	Data processor

b. Webshop purchases

The purpose of processing Your Personal Data: Registering and completing Your orders made in the Webshop.

The legal basis for the processing: processing of Your personal data is necessary for the performing the contract between Us and You and for delivering Your order.

The categories of personal data concerned: Data provided by You, in the course of the registration, database ID generated by Us to store Your data.

The period for which the personal data will be stored: The data relating to your profile will be deleted 30 days following the deletion of Your profile.

The financial data relating to Your purchases will be stored for the period set out in the relevant regulations which is 7 years following your purchase.

The recipients of the Personal Data:

Name	Details	Category
Escalion S.á.r.l.	As service provider, offering payment services will receive Your payment details.	Data controller
Rail Cargo Logistics Hungaria Kft.	Delivery services provided in relation to Your order through the webshop.	Data processor

c. Newsletters and direct marketing offerings

The purpose of processing Your Personal Data: Informing our users about TEQBALL's news, events our new offers, promotions.

The legal basis for the processing: Your consent.

The categories of personal data concerned: Data provided by You.

The period for which the personal data will be stored: We will store the relevant Personal Data until you revoke Your consent (i.e., unsubscribe from our newsletter).

The recipients of the Personal Data:

Name	Details	Category
The Rocket Science Group LLC (Mailchimp, https://mailchimp.com/legal/privacy/)	E-mail marketing solution provider	Data processor

III. Data Processors, transferring Your personal data within the TEQBALL Group

Please note, that We are using data processors for business related support services (e.g. organizing the delivery of orders made in the Webshop) and these data processors receive Your Personal Data for the purpose of providing Us with such services. Section II. above describes the data processor We use.

We may also transfer Your Personal Data to TEQBALL Kft. a Hungarian company, registered seat: 1101 Budapest, Expo tér 5-7. in order to provide you with the Service(s).

IV. Your rights regarding the Data Processing carried out by Us

You have the following rights regarding Data Processing carried out by Us in relation to Your Personal Data:

- *right to access*

You have the right to request from Us access to Your Personal Data processed by Us and obtain information regarding the purpose of processing, what categories of Personal Data are processed, for or towards who We are transferring or disclosing Your Personal Data, for what period We are processing Your Personal Data, Your rights in connection with Data Processing carried out by Us regarding Your Personal Data, Your right to lodge a complaint with a supervisory authority regarding the processing. Additionally, in the case We collect Your Personal Data from other sources than from You, any available information as to the source, and the existence of automated decision-making and related information, including the logic involved, as well as the significance and the envisaged consequences of such processing for You, whether Your Personal Data is transferred outside the EEA, and the conditions of these transfers.

We provide You with a copy of Your personal Data processed by Us in case You require Us to do so.

- *right to rectification*

You have the right to request Us to rectify Your inaccurate Personal Data and to request Us to complete Your incomplete Personal Data by means of providing Us with a supplementary statement.

- *right to erasure*

We erase any of Your Personal Data without delay if You request Us to do so in the event of the following:

- a) Your Personal Data is no longer necessary for the concerning purpose;
- b) You withdraw Your consent and there is no other legal basis for the processing;
- c) You object to the processing and there are no overriding legitimate grounds for the processing;
- d) Your Personal Data has been processed unlawfully;
- e) Your Personal Data has to be erased according to relevant laws.

Please note that We are entitled to not erase Your Personal Data if it is necessary - among others - for exercising the right of freedom of expression and information, compliance with legal obligation, establishment, exercise or defense of legal claims.

- *right to restriction of processing*

You have the right to obtain from Us restriction of processing where one of the following applies:

- a) You have contested the accuracy of Your Personal Data, for a period enabling Us to verify the accuracy of Your Personal Data;
- b) the processing is unlawful and You oppose the erasure of Your Personal Data and request the restriction of their use instead;
- c) We need no longer Your Personal Data for the purposes of the processing, but they are required by You for the establishment, exercise or defense of legal claims.

Where processing has been restricted, such Personal Data shall, with the exception of storage, only be processed with Your consent or for the establishment, exercise or defense of legal claims, or for the protection of the rights of another natural or legal person, or for reasons of important public interest of the European Union or of a Member State.

- *right to object to processing*

Where Personal Data is processed for direct marketing purposes, You have the right to object at any time to the processing of Personal Data concerning You for such marketing, which includes profiling to the extent that it is related to such direct marketing.

You also generally have the right to object to the processing of Personal Data where the legal basis of the processing activity is Our legitimate interest, or the legitimate interest of a third party.

- *right to data portability*

You have the right to receive Your Personal Data, which You have provided to Us, in a structured, commonly used and machine-readable format and have the right to transmit that data to another controller without hindrance from Us. You also have the right to have Your Personal Data transmitted directly from Us to another controller, where technically feasible.

- *right to withdraw Your consent*

You have the right to withdraw Your consent at any time, without affecting the lawfulness of processing based on Your consent before its withdrawal.

We take actions requested in relation to exercising Your above rights without undue delay and in any event within one month of receipt of Your request. This period may be extended by two months where necessary, with a reasoned notification to You, taking into account the complexity and number of requests.

In the event when You make such a request by electronic means, We provide You with information by electronic means where possible, unless You request otherwise.

In case We do not take any action regarding Your request, We inform You as to the reasons within one month of receipt of Your request. We take the necessary actions regarding exercising Your rights in relation to the processing free of charge except when Your request is manifestly unfounded or excessive.

In case We have reasonable doubts as to the identity of the natural person making the request, We may request additional information necessary to confirm the identity of such person.

V. Remedies

In case You would not agree with our response or action or if You consider that Your rights have been infringed, You have the possibility to lodge Your complaint with the Information Commissioners Office [*].

VI. Cookies

The **Website** uses so called cookies and similar technologies. We will refer to these below as cookies.

When You visit our websites you can consent to using the Cookies used there in order to improve the user experience and receive personalized offers based on Your interest. You can find all relevant information below relating to the cookies used on the Website.

What are cookies?

Cookies are small data packages that are saved by the browser on to your devices per the request of webservers. The websites store temporary, but important information in these cookies in order to provide services through the websites and identify the users, improve the user experience, monitor the popularity of websites and send personalized offers to the visitors of websites.

Consent to cookies

When the Website is loading we request Your consent to install cookies by a pop up window. If You do not provide your consent, we will only install the cookies that are absolutely necessary for the operation of the Website on your computer or other device (the list of such cookies may be found below under the title “The type of cookies we use”)

How can you control the use of cookies?

By changing the settings in your browser you can control the use of cookies.

The most commonly used browsers have default settings to enable the use of cookies.

Find below the descriptions of these settings for the most commonly used web browsers:

- Apple Safari: <https://support.apple.com/hu-hu/guide/safari/manage-cookies-and-website-data-sfri11471/mac>
- Google Chrome: <https://support.google.com/chrome/answer/95647?hl=hu>
- Microsoft Internet Explorer: <http://windows.microsoft.com/hu-hu/windows-vista/block-or-allow-cookies>
- Opera: <https://www.opera.com/help/tutorials/security/privacy/>
- Mozilla Firefox: <https://support.mozilla.org/hu/kb/sutik-engedelyezese-es-tiltasa-amit-weboldak-haszn>

If you prohibit the use of cookies in the browser settings some of the websites or their functions may become unavailable until You enable the use of cookies. You can always change Your cookie settings.

In your browser settings you can also view and delete the cookies that are stored on Your computer.

Concerning cookies used by Google Analytics, Google published a browser add-on which can be used to disable these cookies. Detailed information on this add-on can be found here: <http://tools.google.com/dlpage/gaoptout>.

The above websites, information and add-ons (software) are entirely independent form Teqball Ltd., thus Teqball Ltd cannot provide additional information and excludes all liability concerning the availability of these link, or the published information thereon.

The type of cookies we use

Cookies can be “permanent” or “temporary”. The browser stores permanent cookies for a predefined period in case you do not delete these earlier. Temporary cookies will automatically be deleted when you close your browser.

Cookies can also be “first-party” or “third-party” cookies. First-party cookies are used by the websites of Teqball Ltd, while third-party cookies (such as cookies used by Google Analytics) are used by Teqball Ltd but these are placed on your device by service providers independent of Teqball Ltd.

First-party cookies

Type	Cookie name	Retention period	Additional information
Operation of the main functions of the website	_hjIncludedInSample	This is needed to display the correct content to your visitors.	This session cookie is set to let Hotjar know whether that visitor is included in the sample which is used to generate Heatmaps, Funnels, Recordings, etc.
	PHPSESSID	Session	[These cookies ensure the operation of certain features of the websites such as recording the reviewed products or services, or enabling the log in to the website.]

Third party cookies

Type	Cookie name	Retention time	Additional information
Analyzing the usage of the website - Google	_ga	2 years	Google LLC (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA)
	_gat	1 minutes	
	_gid	1 day	These cookies analyse and measure website visiting information. Based on the so recorded data analysis are made that can help with developing the websites. The cookie records amongst others the following information anonymized: (i) a number of people visiting the Website, (ii) the websites where the visitors came from (iii) which sub-pages were visited by the users.

			<p>Further information and handling the cookies: www.google.com/analytics/learn/privacy.html?hl=hu</p> <p>Information regarding data forwarding outside the EEA: https://policies.google.com/privacy/frameworks?hl=hu</p>
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Further information

For further information on Your rights as a data subject and any relevant information in relation to the processing of your personal data please read our Privacy Policy: <https://www.teqball.com/data-protection-and-privacy-policy>

VII. Miscellaneous

Please note that We review this Privacy Policy on occasions and amend it as necessary. In case We amend this Privacy Policy, We announce and publish it by the usual means (e.g., via e-mail, or on the Website). We would like to encourage You to review this Privacy Policy occasionally.

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